



Triax Technologies, Inc. develops technology devices for construction site connectivity to improve the safety of workers and keep productivity moving forward. Our Spot-r wearable and sensor technology platform provides total jobsite visibility, identifying worker and equipment location, utilization and interaction, while keeping users informed of safety incidents as they occur, resulting in faster response to injuries, improved safety performance and increased efficiency.

We are committed to delivering the first truly connected jobsite, partnering with dedicated industry leaders, solution providers and experts to enable real-time, data-driven project, workforce, equipment and safety management. Founded in 2012, Triax offers employees a unique, fast-paced, creative, and independent work environment. We are dedicated to constant innovation and collaboration and are looking for like-minded individuals to join our team.

We are looking for a Technical Business Analyst to help us understand our customers' needs at all levels - from the construction job site up to the board room. Your role is to meet with internal and external stakeholders to create and prioritize requirements, to assist in integration and acceptance testing and provide post-implementation support.

This job involves partial time spent at our headquarters in Norwalk, CT as well as our product development center in East Hartford, CT.

Responsibilities

- Meet with internal and external stakeholders to understand product requirements for new and existing features
- Conduct meetings with enterprise customers to define requirements for integration and customization
- Create and prioritize requirements based on needs & internal strategy
- Collaborate with development team to implement requirements
- Create documentation on new & existing features
- Assist in integration and acceptance testing
- Post-implementation, tier-2 support
- On a scheduled basis visit construction job sites with field engineering team
- Conduct market research and user feedback surveys

Required Qualifications

- Experience in understanding complex issues and defining business requirements
- 3 or more years of experience using technology to meet business needs
- Be a self-starter
- Ability to think deeply and broadly
- Ability to rapidly learn business and system concepts



- Excellent time management skills and ability to multi-task and prioritize work
- Attention to detail and problem-solving skills
- Excellent written and verbal communication skills

Benefits Include

Comprehensive health, dental and vision insurance

401k Plan

Paid holidays

Unlimited paid time off